TEACHER'S MANUAL

Presented by Adult Education Institution CEPA Sal

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1. Introduction

This manual has been designed to provide educators with the necessary tools, methodologies, and strategies to support the development of soft skills in Generation Y youth, enhancing their Career Management Skills (CMS) and employability.

This manual defines key guidelines for implementing effective pedagogical approaches that foster essential competencies such as communication, problem-solving, adaptability, networking, self-efficacy and self- awareness, goal setting, planning and organizing, and decision-making. It serves as a practical guide for teachers, ensuring a unified approach in supporting young adults in their career development journey.

Additionally, the manual helps educators integrate innovative teaching methods and digital resources into their classrooms, making the learning process more engaging and interactive. It provides insights into assessment strategies, best practices, and real-life applications to enhance the effectiveness of soft skills training.

As a result, this manual offers all the necessary information to help educators create a meaningful impact on their students' personal and professional growth. By following the strategies outlined here, teachers will play a crucial role in equipping young people with the skills needed to navigate the evolving job market and contribute actively to society.

This manual, therefore, is a guide for all educators involved in the DISCOVER&EMPOWER project, supporting them in their efforts to prepare Generation Y for successful careers. It has been continuously reviewed and developed to ensure its relevance and effectiveness throughout the project's lifecycle.





2. Project overview

The <u>DISCOVER&EMPOWER project</u>, an innovative model of career guidance designed to help young adults (18-35 years old, known as Generation Y) discover their future career paths. The project is funded by Erasmus+ KA220-ADU - Cooperation partnerships in adult education and is led by the Vilnius Gabriele Petkevicaite-Bite Adult Education Center in Lithuania. It involves six partner organizations from across Europe and has been developed through out two years.

<u>DISCOVER&EMPOWER aims</u> to assist young people in identifying their strengths, interests, and values, exploring career options, and building the confidence and skills necessary to achieve their career goals. The project also encourages greater civic engagement at local, national, and EU levels while promoting lifelong career guidance and its integration into lifelong learning structures.

The project is targeted at two key groups: Generation Y youth, who are seeking to manage their careers, and the adult educators who will support them. The manual provides educators with the tools and methodologies to help young people develop essential soft skills such as communication, decision-making, problem-solving, and adaptability. These skills are critical for enhancing employability and career success.

2.1. Project objectives

The main objectives of <u>DISCOVER&EMPOVER project</u> are to:

- improve the links between lifelong guidance and lifelong learning systems and providers;
- enhance the delivery of guidance to empower young people to manage their careers;
- support young adults to develop their career adaptability and CMS;
- provide up-to-date labor market information guiding adults to navigate the
 labor market more effectively, to understand changing skills dynamics and find
 jobs more easily;





- increase competencies of adult educators and staff for motivating the participants and supporting the persistence of adults in learning;
- increase the use of open online portals for implementing blended learning and increasing the flexibility of training programs;
- support self-directed learning;
- develop ICT strategies and interactive resources in the provision of lifelong quidance;
- create more synergies to promote career management among educators, teachers, practitioners, SMEs;
- support the exchange of best practices and experiences among adult education staff.

2.2. Project products and results

This cooperation partnership will lead to key results, as following:

- DISCOVER&EMPOWER Pool of knowledge (portal) with:
- learning modules on 8 most important CMS competencies for young adults
- self-assessment tests that lead learners to concrete-oriented module
- DISCOVER&EMPOWER Toolbox with an engaging-based approach with:
 - o WebQuests
 - o Ouizzes
- 8 different 1-day workshops
- DISCOVER&EMPOWER material for educators:
 - Teacher's manual
 - A short staff-training event
- STEP UP for DISCOVER&EMPOWER promotional strategies in each country related to <u>CMS modules</u>, as following:
 - o podcasts
 - videos





- o posters
- o multiplier events.

The list of resources is by no means definitive and might be enriched over the course of project implementation.

2.3. Participating organizations

- P1 Vilnius Gabriele Petkevicaite-Bite Adult Education Center (BITE) (Vilnius, LT)
- P2 Znam i Moga (KNOW&CAN) (Sofia, BGR)
- P3 <u>Ustanova za obrazovanje odraslih Dante (DANTE)</u> (Rijeka, HRV)
- P4 <u>CENTRO DE EDUCACIÓN DE PERSONAS ADULTAS (CEPA) San Ildefonso La Granja</u> (R. S. San Ildefonso, Segovia, ESP)
- P5 International Language School (ILS) (Rome, ITA)
- P6 MIMIRSIMENNTUN EH (MÍMIR) (Reykjavik, ISL)





3. Structure and aims of this manual

This manual has been designed to guide educators in developing and implementing effective pedagogical strategies aimed at nurturing soft skills in Generation Y. As these competencies are increasingly vital in both the workplace and social environments, it is essential that teachers are equipped with the proper tools and methodologies to teach them effectively.

The objectives of this manual are multifaceted, aiming not only to inform but also to equip educators with practical strategies. Specifically, the goals include to:

- raise awareness among educators about the critical importance of soft skills in the professional and personal development of Generation Y.
- provide teaching strategies rooted in active and experiential learning approaches, which help students enhance key skills such as problem-solving, communication, adaptability, decision-making, and more.
- encourage the use of innovative educational tools, including quizzes, podcasts, videos, and posters, to make learning more dynamic, engaging, and interactive.
- offer practical examples and activities that teachers can implement in the classroom, allowing them to teach soft skills in an effective and engaging manner.
- promote meaningful, applicable learning experiences that help students develop transferable skills that can be applied across various academic and professional contexts.
- supply assessment and monitoring tools that allow educators to track student progress and adjust their teaching methods based on individual or group needs.

In addition to these objectives, the manual provides a wealth of content that educators can directly apply in their teaching practice. Teachers will find a comprehensive overview of the key soft skills needed for success in today's world, such as communication, problem-solving, adaptability, networking, self-efficacy and self-awareness, goal setting, planning and organizing, and decision-making. These skills are critical for students' personal and professional growth, and understanding how to teach them is at the core of this manual





To help educators implement these skills effectively, the manual provides:

- practical guidance on designing lesson plans that focus specifically on soft skills development. This includes step-by-step instructions, adaptable frameworks, and suggestions for seamlessly integrating these competencies into daily teaching routines.
- a range of student-centered, dynamic teaching strategies and activities that
 encourage active student participation and engagement. These approaches are
 designed to create an interactive classroom environment, where students can
 practice and apply these skills in real time.
- recommendations for implementing digital resources such as quizzes,
 podcasts, videos, and posters to enhance learning, making it more interactive,
 accessible, and engaging for all students.
- effective assessment tools to measure students' progress in developing soft skills, along with methods for evaluating the success of different teaching strategies. This ensures educators can monitor and adjust their approach as necessary to meet the diverse needs of their students.
- examples that illustrate how soft skills can be applied in a variety of academic and professional settings, offering students practical insights into how these skills translate into everyday situations.
- a set of best practices and tips for fostering a supportive, motivating learning environment where students feel encouraged to develop and refine these essential competencies.

Ultimately, this manual is not just about teaching content. It is about empowering educators to equip students with the critical soft skills needed to thrive in both their careers and daily lives. By the end of this guide, teachers will be prepared to foster a well-rounded, future-ready generation capable of navigating the challenges and opportunities of the modern world.





4. CMS and Their Importance in the 21st Century World of Work

In the rapidly evolving 21st-century labor market, CMS have become indispensable for individuals aiming to navigate their professional journeys effectively. CMS encompasses a range of competencies that enable individuals to plan, execute, and evaluate their career paths, ensuring adaptability and resilience in the face of continuous change.

The COVID-19 pandemic accelerated the adoption of digital technologies across industries, leading to significant shifts in job roles and required skill sets. Many adults faced job displacement and required assistance to navigate their career options in this transformed landscape. Career guidance services have played a pivotal role in helping individuals reassess their skills, explore new opportunities, and adapt to the changing demands of the labor market. This underscores the necessity for a positive disposition towards continuous education and training, as lifelong learning becomes a critical component of career management.

Moreover, the modern workforce is characterized by increased mobility, with employees seeking attractive, stable, and future-oriented job opportunities across Europe. Young adults, in particular, often find themselves at a crossroads, forced to abandon their aspirations due to a lack of guidance and knowledge. Effective career counseling can bridge this gap, providing the necessary support to help them realize their potential and pursue their dreams.

Throughout their working lives, individuals frequently need to adjust and develop their careers in response to demographic changes, digitization, economic crises, global competition, and skills shortages. Organizations across Europe are under increasing pressure to find and retain talented employees who possess the right qualifications, competencies, and motivation. In this context, career counseling plays a pivotal role in assisting individuals to navigate these complexities, ensuring they remain competitive and fulfilled in their professional endeavors.

However, career counseling alone is not sufficient. It is imperative to develop and effectively utilize various CMS. These include:





- Planning and Organizing: Setting clear career goals and devising structured plans to achieve them.
- Decision Making: Evaluating options and making informed choices that align with one's career objectives.
- Self-Awareness and Self-Efficacy: Understanding one's strengths, weaknesses, and belief in one's ability to succeed.
- Adaptability: Adjusting to new challenges and environments with flexibility and resilience.
- *Goal Setting*: Establishing short-term and long-term career targets to provide direction and motivation.
- Networking: Building and maintaining professional relationships that can offer support and open up new opportunities.
- Communication: Effectively conveying ideas and information, both verbally and in writing, to diverse audiences.
- *Problem Solving*: Identifying issues and implementing solutions in a timely and efficient manner.

Developing innovative, interactive, and engaging educational resources on career counseling for young adults is essential to help them achieve their full potential. By providing access to high-quality materials and resources, young adults are more likely to make informed decisions about their future careers, leading to better outcomes and long-term success. Equipping them with the necessary skills and knowledge ensures they can contribute meaningfully to the workforce and the economy. Addressing career readiness gaps through targeted educational resources can help bridge the skills gap and reduce youth unemployment rates. Furthermore, these resources can have a lasting impact on individuals and communities, offering valuable tools and information that can be utilized for years to come.





5. Teaching and Motivating Generation Y: Strategies for an Engaging Learning Experience and Career Development

How to teach GEN Y and how can we motivate these learners? For educators and career counselors, understanding the learning preferences, motivations, and career expectations of Generation Y is essential for creating interactive learning environments and fostering long-term professional development. This guide explores effective teaching methodologies, motivational techniques, and best practices in career guidance to ensure that millennials remain engaged, develop essential skills, and navigate their careers successfully.

5.1. GEN Y Career Needs.

From a labor market perspective, millennials have faced significant challenges, particularly due to the 2008 economic crisis, which made it harder for them to secure stable jobs. Many have experienced overqualification and job insecurity, leading to a growing interest in flexible work, entrepreneurship, and finding purpose in their careers. This shift in their job expectations is also reflected in their priorities, as they highly value work-life balance, diversity in the workplace, and, above all, continuous learning.

GEN Y is characterized by its longing for meaningful work, flexibility, and opportunities for personal and professional growth. They desire work-life balance and search purpose, not just financial gain. To effectively address their career needs is key to integrate real-world applications into the curriculum: incorporating project-based learning, internships, collaboration with industry professionals... to highlight the importance of their learning programs in the manpower.

5.2. Effective Teaching Strategies for Millennials

Generation Y, commonly known as millennials, refers to individuals born between 1981 and 1996. They have grown up in a world of rapid technological evolution, globalization, and shifting labor markets, shaping their expectations in education and career development. Unlike previous generations, millennials are digital





natives—accustomed to constant connectivity, instant access to information, and interactive learning environments. They are multitaskers, deeply immersed in technology, and accustomed to instant access to information through digital devices. This immediacy has shaped their preference for more interactive and practical teaching methods that align with their fast-paced, digital lifestyles. Instead of traditional, memorization-based approaches, millennials respond better to educational experiences that involve problem-solving, teamwork, and digital tools. These characteristics, combined with their search for meaningful work, flexibility, and professional growth, require modernized teaching approaches and career guidance strategies that align with their unique needs.

Having this in mind, it is essential to adopt dynamic, participatory teaching strategies that foster active learning and are tailored to their environment. To do so, educators must leverage strategies that align with millennials' tech-savviness, preference for collaboration, and need for autonomy.

Integrating technology into learning: GEN Y has grown up with the Internet and
digital technology, and they expect technology to be part of their education.
Incorporating technology, then, is essential (multimedia presentations, online
discussions, forums, interactive learning platforms...) to engage students,
enhance their learning experience and cater to diverse learning styles.

Educators should incorporate:

- o <u>Multimedia resources</u> (videos, podcasts...).
- Online learning platforms (Google Classroom, Moodle) for self-paced learning.
- Gamification through apps like Kahoot and Quizlet to make learning more interactive.

Example: Instead of traditional lectures, educators can use flipped classrooms, where students review digital content at home and engage in hands-on activities in class.

- Fostering Collaborative learning: Millennials thrive in collaborative environments where they can share ideas, collaborate and learn from peers.





Educators should:

- o Design group projects that simulate workplace collaboration.
- Use peer-to-peer learning strategies, such as think-pair-share and problem-solving discussions.
- Encourage team-based case studies (D&E MATERIAL NOT UPLOADED),
 where students analyze and present real-world business challenges.

Example: In a group discussion activity, students could work together to identify the key skills needed for a successful job interview. Each student would contribute ideas, share experiences, and role-play common interview questions. This exercise would help them develop communication, teamwork, and self-confidence, essential CMS.

This not only enhances their understanding of material but also develops essential teamwork skills that are highly valued in the workplace.

Developing Encourage Critical Thinking and Solving Problem Skills: GEN Y is known for its ability to think critically and solve problems. Educators should create opportunities for students to analyze real-world scenarios (D&E MATERIAL NOT UPLOADED), engage in debates, and develop their own solutions. This approach not only prepares them for the complexities of nowadays workforce but also develops a sense of ownership over their learning.

Example: In a real-life job scenario, students could analyze a common workplace challenge, such as resolving a conflict between team members or managing an unexpected deadline change. They would brainstorm possible solutions, discuss the pros and cons of each, and decide on the best course of action. This activity would enhance their critical thinking, decision-making, and problem-solving skills, which are essential CMS.





5.3. Motivation is key.

Motivation is essential to engage GEN Y students in their own learning processes. Here are some effective strategies to foster motivation in these students according to their general characteristics and needs:

- Provide Autonomy: Giving students control over their learning increases
 motivation and engagement. Educators can offer choices in assignments, such
 as allowing students to choose between writing a paper or creating a video.
 They can also let students set personal learning goals and track their progress.
 Additionally, providing flexible learning pathways enables students to explore
 topics that align with their career interests. When they feel they have control
 over their learning processes it fosters to be engagement and commitment in
 their work.
- Set Clear Goals: GEN Y needs clear goals and aims suited to their expectations.

 As teachers, we need to outline clear learning objectives and provide regular feedback on progress. This transparency helps students understand the relevance of their efforts and encourages them to strive for success.



Recognize Achievements: Recognize and celebrate accomplishments.

Recognition is a powerful motivator for GEN Y: verbal praise, certificates, or showcasing student work, acknowledging their efforts, fosters a positive learning environment and encourages a positive and continued engagement in their own learning processes. Additionally, instant feedback tools such as Google Forms, polls, and peer reviews can be used to keep students informed about their progress.





To create an interactive and engaging learning environment, teachers and educators should integrate strategies that foster motivation and active participation in their teaching programs, such us:

- Gamification: Use game-based learning techniques to make lessons more enjoyable. Incorporating elements such as points, badges, and leaderboards that can motivate students to participate actively and enhance their own learning processes.
- Real-World Scenarios: (D&E MATERIAL NOT UPLOADED), Connect lessons to real-world applications: Case studies, simulations, and guest speakers from various industries... can provide students with practical insights and make learning more relevant.
- *Creativity*: Allow students to express their creativity through projects, presentations, and discussions. Providing opportunities for creative expression activities fosters deeper engagement and enjoyable learning experiences.

By making lessons dynamic, interactive, and connected to their personal and professional aspirations, educators can create a more effective and inspiring learning experience for millennials.

5.4. Career Guidance Practices.

Effective career guidance is key for helping GEN Y navigate and control their career paths. Here are some best practices:

- Foster Self-Assessment and Reflection: One of the most effective career guidance practices is encouraging self-assessment and reflection. Educators should provide tools and resources to help students identify their strengths, interests, and values. Activities such as personality assessments, skills inventories, and reflective journaling can empower students to gain a clearer understanding of their career aspirations. By fostering self-awareness, educators can guide Millennials towards career paths aligned with their personal and professional goals





- Provide Real-World Experience: Millennials value practical experience and real-world applications of their education. We should facilitate opportunities for internships, job shadowing, and volunteer work. Collaborating with local businesses and organizations can create pathways for students to gain hands-on experience in their fields of interest. These experiences not only enhance students' resumes but also provide valuable insights into the realities of the workplace, helping them make informed career choices.
- Emphasize Networking and Mentorship: Networking is a crucial component of career development for Millennials. Educators can encourage students to build professional relationships by organizing networking events, workshops, and guest speaker sessions. Additionally, establishing mentorship programs that connect students with industry professionals can provide guidance, support, and valuable insights into various career paths. Mentorship fosters a sense of community and can significantly impact students' confidence and career readiness.
- Integrate Technology and Online Resources. GEN Y has grown up and lives in an increasing digital world and relies heavily on digital resources for information. Educators should leverage technology to enhance career guidance. This can include utilizing online career assessment tools, virtual job fairs, and platforms like LinkedIn for professional networking. Providing access to online courses and webinars can also help students develop skills relevant to their desired careers. By integrating technology into career guidance, educators can meet Millennials where they are and provide them with the resources they need to succeed
- Encourage Lifelong Learning and Adaptability. In a rapidly changing job market, the ability to adapt and engage in lifelong learning is essential. Educators should instill a growth mindset in students, emphasizing the importance of continuous skill development and adaptability. Encouraging participation in workshops, certifications, and further education can prepare Millennials for the evolving demands of the workforce. By promoting the culture of lifelong





learning, educators can provide students with the required tools to move forward in their careers.

To sum up, effective career guidance for GEN Y requires a multifaceted approach to address their unique needs and aspirations. By fostering self-assessment, providing real-world experiences, emphasizing networking, integrating technology, and encouraging lifelong learning, educators can empower Millennials to navigate their career paths successfully. As they prepare to enter the workforce, these learning practices will help ensure that they are equipped with the skills, knowledge, and personal confidence needed to achieve their personal and professional goals.





6. The 8 Key Competences for Gen Y

Millennial students, grown up in a rapidly evolving digital world, face unique challenges and opportunities in both their educational and professional journeys. Educators play a crucial role in enabling them with the essential competencies that will enable them to thrive in a continuously changing landscape, at all levels

There are eight key competences essential for the GEN Y students: Problem-solving, Communication, Networking, Adaptability, Self-awareness and Self-efficacy, Goal Setting, Planning and Organizing, and Decision Making.

Problem-solving

We all have access to an abundance of information, but these students must be taught how to analyze and apply it effectively. Educators must encourage critical thinking through real-world problem-solving activities. Case studies, project-based learning, and interactive problem-solving activities help students develop analytical skills and innovative thinking.

Communication

Effective communication is essential for both personal and professional success. GEN Y students often rely on digital communication, which can sometimes lack depth. Teachers should emphasize verbal, written, and non-verbal communication skills through activities such as public speaking, writing assignments and oral presentations, significative role-playing scenarios... Encouraging active listening, empathy and taking an active role in oral interchanges is equally important to develop active communication skills

Networking

In an increasingly interconnected world, networking is a key skill to open doors to new opportunities. Millennials must be taught how to build and maintain professional relationships both online and offline. Educators should integrate networking exercises, mentorship programs, and collaborative projects to instill the importance of making meaningful connections.

Adaptability





Change is a constant in today's fast-changing world. Teaching millennial students how to embrace change as an opportunity and remain flexible in uncertain situations is essential. Educators should foster a growth mindset by encouraging students to step out of their comfort zones, experiment with new learning methods, and engage in interdisciplinary studies focused on their career aims and objectives.

Self-awareness and Self-efficacy

Understanding one's strengths, weaknesses, and motivations is key to both personal and professional development. Educators should help students develop self-awareness through reflective exercises, personality assessments, and peer feedback. Fostering self-efficacy students' belief in their own ability to achieve their goals can be achieved by setting realistic challenges and celebrating even small achievements.

Goal Setting

Setting clear, achievable goals helps GEN Y students stay motivated and focused on what they need and want. Educators should introduce goal-setting SMART goals frameworks (Specific, Measurable, Achievable, Relevant, Time-bound). Providing millennial students with guidance on how to be realistic and how to set, continuously track and adjust their goals will enhance their sense of purpose and direction making their learning process realistic and practical.

Planning and Organizing

GEN Y students often must balance multiple responsibilities, making organizational skills vital for their own learning processes. Teachers must integrate in the time management techniques, task prioritization methods, and digital planning tools into the formative programs. Encouraging millennials students to create study plans and use productivity applications can help them develop stronger and more useful organizational habits.





Decision Making

Strong decision-making skills empower students to make informed and confident choices. Foster this competence by presenting real-world scenarios, engaging students in lively debates, and teaching the best decision-making models like the SWOT analysis (Strengths, Weaknesses, Opportunities, Threats).

By actively integrating these eight key competencies into the teaching and learning processes, teachers and educators can better prepare millennial students for the complexities of our changing world. To achieve this goal, as teachers and educators, it is key to apply to ourselves and auto evaluate our teaching experience to get a combination of traditional and innovative teaching strategies to successfully help GEN Y develop the essential live long learning skills to empower them to succeed academically, professionally, and personally.





7. Interactive Learning Tools for GEN Y

Interactive learning tools have revolutionized education, making lessons more engaging and suited to the learning preferences of Generation Y—digital natives who thrive on dynamic, tech-driven experiences. Webquests encourage students to explore and analyze information through guided online research, fostering critical thinking. Quizzes provide an interactive way to assess knowledge and reinforce learning. Podcasts offer an auditory learning experience, allowing students to absorb information on the go. Videos bring concepts to life with visual explanations, enhancing comprehension. Posters serve as creative tools for summarizing and presenting key ideas effectively. By integrating these tools, educators can create a more stimulating and inclusive learning environment that caters to diverse learning styles.

All these additional resources can be found on the Discover&Empower website. In the following sections, we will explore each of these tools in more detail and discuss how they can be effectively incorporated into daily lessons as supplementary materials.

7.1. Webquests

A <u>WebQuest</u> is an inquiry-based learning activity where students work in groups to explore a particular topic using internet resources. It encourages active learning, collaboration, and problem-solving, making it an excellent platform to develop and enhance the eight basic soft skills that are crucial for career success.

WebQuests are structured educational activities in which most of the information students use comes from online resources to promote authentic tasks for fostering critical thinking, collaborative work, and active knowledge construction.

Basic Structure of a WebQuest

- *Introduction*: Presents the topic and captures student interest.
- Task: Clearly describe the final product students are expected to create.





- Process: Explains the following steps and provides selected resources (web links, documents, videos).
- Resources: Curated digital materials to avoid information overload.
- Evaluation: Rubrics or assessment criteria for the final work.
- Conclusion: Reflection on what has been learned and practical application.

Why Use WebQuests?

WebQuests are proven effective tools in fostering the development of CMS in this specific age group for the following reasons:

- Familiarity with digital environments and online tools.
- Preference for practical, visual learning experiences.
- Motivation through real and collaborative tasks.
- Natural use of the Internet as a source of information and interaction.

How to Use WebQuests in the Classroom

There is a <u>WebQuest</u> in each of the modules of the Discover & Empower project. Its use is open to the teaching style of each educator but, in general, we can consider 3 phases of WebQuest use:

- Before the Lesson: to make students aware of all possibilities or resources that might be able to find online during the lesson, reducing the risk of infoxication.
- During the Lesson: to promote critical thinking and autonomy using
 open-ending questions; to involve students in the decision-making process in
 order to increase the number of OTRs (opportunities to respond); to provide
 them with opportunities to develop specific roles; to foster communication and
 collaboration.
- After the Lesson: to provide a clear vision of the level of acquisition after activity and/or module.

You can also have your students design their own WebQuest.

Useful tools





- Designing and publishing WebQuests: <u>PHP WebQuests</u>, <u>1, 2, 3 your WebQuest</u>
 for free
- Tutorials: <u>How to Create a WebQuest Task</u>, <u>6 Surprising ways to use WebQuests</u> in your classroom.

7.2. Quizzes

Quizzes are short tests or assessments used to measure a person's knowledge or skills in a particular subject. They can be used for educational purposes to help students review and reinforce what they've learned. Quizzes can also be used in professional settings to assess skills and knowledge in specific areas. They often include a variety of question types, such as multiple-choice, true/false, and short answer questions.

There is a <u>quizz</u> in each of the modules of this Discover & Empower project. It is common in education to test specific knowledge on a subject. In this case, they are self-assessment surveys. These let participants rate their own preparedness and confidence in the eight skills of this project.

Why Use Quizzes?

Engaging in quizzes is an excellent method for both Millennials to prepare for the essential skills required in the workplace, as they offer several significant benefits:

- Reinforcement of key skills: Quizzes help solidify crucial skills such as decision-making, communication, and problem-solving. Regular practice enhances the ability to apply these skills in real-world situations.
- Enhancement of self-awareness: Quizzes allow participants to identify their strengths and areas for improvement, thereby fostering greater self-efficacy and self-awareness—both of which are vital for success in any professional environment.
- Active learning: Unlike passive reading or theoretical study, quizzes promote active learning. This increases engagement with the content and motivates participants to think critically and make decisions throughout the process.





- Development of adaptability: By presenting hypothetical scenarios, quizzes
 provide an opportunity to practice flexibility and adaptability in dynamic
 situations—key competencies in today's rapidly changing work environments.
- Simulation of real-world scenarios: Many quizzes are based on practical work-related or everyday situations, allowing participants to address real challenges in a controlled environment, which better prepares them for similar situations in the workplace.
- Encouragement of healthy competition: Quizzes can generate a sense of friendly competition, motivating individuals to improve, particularly in areas they may find more challenging
- Promotion of teamwork: Certain quizzes are designed for group participation, encouraging collaboration and enhancing communication, negotiation, and conflict resolution skills—all of which are essential in any professional setting.

In summary, quizzes offer an interactive and effective way to prepare, helping individuals develop key skills that can be easily applied in their professional lives.

How to Use Quizzes in the Classroom

As we have quizzes for each of the modules in the Discover & Empower Project, here we have some specific examples of how to utilize them:

- For Individual Assessment (Self-Assessment)

The quizzes can serve as a self-assessment tool, allowing Millennials to identify their strengths and areas for improvement regarding the skills required for employment. After completing the quiz, participants can reflect on their responses and receive feedback on how to improve in those areas.

<u>Example</u>: After completing a quiz on *communication skills*, an individual might assess whether their answers reflect a strong ability to listen actively and express themselves clearly. If not, they could focus on improving these aspects before a real interview.

- In Trainings or Workshops (Professional Development)





The quizzes can be part of a workshop or training session designed to help participants develop the necessary skills to secure a job. For instance, after a brief session on *time management* or *problem-solving*, participants can complete a quiz that reinforces the learned material and serves as a practical exercise.

<u>Example</u>: After teaching effective goal-setting techniques, you could have participants answer questions about *goal-setting* to facilitate a discussion on the importance of setting SMART goals and how to implement them in a job search strategy.

- Interview Simulations

The quizzes can be integrated into an interview simulation. For example, after asking a series of questions on *interpersonal skills* or *decision-making*, the quiz could place participants in hypothetical situations where they must choose how they would respond in a real interview. This helps them practice answers to common interview questions and build confidence.

<u>Example</u>: In a simulated interview, you could use questions from a *self-efficacy* quiz to evaluate how a candidate would handle a question about past achievements and challenges. The responses would provide insight into how well they present themselves and their ability to maintain a positive attitude in challenging situations.

- Team or Group Evaluations

The quizzes can be used to evaluate group dynamics during a collaborative process. Millennials can complete the quizzes together, discussing their answers, which fosters teamwork and enhances collaborative skills. The results can help participants understand how their individual skills contribute to team success.

<u>Example</u>: In a group activity focused on *problem-solving*, each member could respond to questions about how they approach issues and make decisions. Afterward, the group can discuss the answers and explore how each person can contribute more effectively in collaborative situations.

Follow-up Tasks (Personal Action Plan)





After participants complete the quiz, you can assign follow-up tasks that allow them to apply what they've learned. For example, if the *communication skills* quiz reveals that an individual struggles to express their ideas clearly, they could engage in practical communication exercises, such as recording themselves presenting an idea and self-assessing their performance.

<u>Example</u>: If someone faces challenges with *adaptability*, the quiz might show that they tend to resist change. As a follow-up task, they could work through hypothetical scenarios where they must adapt to new work environments, such as a technological shift or changes in team priorities.

In Continuous Performance Evaluations

If an individual or a group of Millennials is part of a continuous development program (e.g., an internship or training program within a company), the quizzes can be used as a tool for ongoing assessment of key skills over time.

<u>Example</u>: After several months in the program, participants could complete a *leadership skills* quiz to assess whether they have improved in decision-making, task delegation, and team leadership. The results would help identify areas that still need attention, allowing for the creation of an action plan.

- Gamification and Friendly Competition

You can integrate these quizzes into a gamification strategy, where Millennials compete to achieve the highest scores or fastest responses. This approach can make learning more engaging and dynamic, while also promoting healthy competition.

<u>Example</u>: Organize a "workplace skills tournament" where participants complete quizzes on *conflict resolution* or *project management*. Those who achieve the highest scores could win small prizes, motivating active participation and continuous improvement.

Useful tools





With the objective of making a variety of different quizzes, we could use some of the following tools:

Google Forms, Kahoot, Quizizz, Typeform, ProProfs, Classmaker

7.3. Podcasts.

Podcasts are an excellent tool for engaging Millennial students in their learning processes and for helping them to develop the key competencies required for their personal and professional growth.

Why Use podcasts?

- Podcasts are on-demand and flexible: Students can listen anytime, anywhere, fitting learning into their personal schedules.
- They are engaging and related to their needs: Many podcasts feature real-world situations, and we can get ideas and advice from experts.
- Podcasts improve active listening & critical thinking: Helps students develop communication and problem-solving skills.
- They encourage self-directed learning: Students take ownership of their learning journey.

How to Use Podcasts in the Classroom

There are two <u>podcasts</u> in each of the eight CMS modules of Discover and Empower. Its use is open to the teaching style of each educator but, in general, we can consider 3 phases of podcast use:

- Before the Lesson (Spark Interest & Prime Thinking)

Use short podcast clips (5-10 min) as pre-learning activities or "lesson hooks."

For example, if we focus on Self-awareness, Adaptability or Goal setting we could use a podcast where someone talks about adapting to a new culture or overcoming failure. Students reflect on personal experiences.

- During the Lesson (Core Learning & Discussion)





Use podcasts as case studies or conversation starters.

For example, if we focus on Communication, Problem-solving or Networking we could listen to a podcast about a real-world problem, then have students analyze and role-play solutions.

- After the Lesson (Create & Reflect)

Have students create their own short podcasts.

For example, if we focus: on Planning & organizing, Self-efficacy or Collaboration, we could organize students in groups to plan, script, and record a 3–5 min podcast on a topic related to the unit theme.

Some More Ideas of Podcast-based Activities to Develop Each CMS

Problem-Solving

Activity: Listen to a podcast featuring a case study. Ask students to brainstorm solutions, discuss in groups, and compare their ideas with what was done in real life.

Communication

Activity: Have students record a 2–3-minute reflection on a podcast episode, summarizing key points and giving their opinions. This enhances articulation and public speaking skills.

Networking

Activity: Assign a podcast episode about professional networking. Then, have students role-play networking scenarios or write an outreach message they would send to the podcast guest.

Adaptability

Activity: Students listen to a podcast about people who pivoted careers or overcame challenges. Then, they write their own "Adaptability Plan" for an unexpected career shift

Self-Awareness & Self-Efficacy

Activity: After listening to a self-development podcast, students journal about their strengths, weaknesses, and goals. Peer discussions can follow.





Goal Setting

Activity: After an episode on productivity or success habits, students create SMART goals and share them in small groups for feedback.

Planning & Organizing

Activity: Assign a productivity-focused podcast and ask students to apply one tip for a week, then reflect on the impact.

Decision Making

Activity: Students analyze a real-life decision from a podcast (e.g., business leaders, entrepreneurs) and debate alternative choices in groups.

Useful tools

- Recording: <u>Anchor</u>, <u>Audacity</u>, <u>GarageBand</u>, or even smartphones.
- Editing: Audacity, Soundtrap.
- Publishing: Private class site, school LMS, or just shared folders.
- Collaboration: Google Docs, <u>Trello</u>, <u>Padlet</u> for brainstorming and planning.

7.4. Videos and posters

Videos and posters are valuable tools for engaging Generation Y learners in the development of CMS. As digital natives, Millennials are highly visual learners who respond well to dynamic, interactive content. By incorporating videos and posters into the lesson plans, educators can create a more stimulating and effective learning environment that reinforces key concepts and makes lessons more engaging.

Why Use Videos and Posters?

- Engagement and Motivation: Videos capture students' attention by presenting real-world scenarios, expert insights, and storytelling that make abstract concepts more relatable. Posters serve as quick-reference tools that help reinforce learning in a visually appealing way.





- Better Retention of Information: Combining auditory and visual elements improves comprehension and long-term memory. While videos provide context and examples, posters summarize key takeaways, making them easy to recall.
- Flexibility and Accessibility: Students can revisit videos at their own pace, allowing for personalized learning. Posters remain in the classroom as constant reminders, supporting independent review.
- Encouraging Discussion and Critical Thinking: Videos can prompt debates and group discussions, while posters help students organize and visualize key concepts.
- Connection with real-life contexts: Videos can depict real scenarios and posters can summarize important messages, helping students relate content to their own lives.

How to Use Videos and Posters in the Classroom

Each of the eight CMS modules includes a <u>short video</u> and a <u>poster</u> to reinforce the core concepts. Here's how to integrate them effectively:

- *Before the lesson*: Introduce the topic with a short video to grab students' attention. Encourage them to note key insights or questions.
- During the lesson: Use posters as visual aids to summarize key concepts.
 Display them in the classroom or provide printed versions for reference during group activities.
- After the lesson: Assign videos as part of independent study or review. Have students create their own summaries based on the posters or discuss how the concepts apply to real-life situations.

Some More Ideas of Video and Poster used Activities to Develop Each CMS





Problem-Solving

Activity: Watch a video of a real-life dilemma. Students work in groups to analyze the problem, propose solutions, and present them visually on a poster.

Communication

Activity: Have students create short video reflections or poster presentations to summarize a key lesson. Focus on clear and persuasive messaging.

Networking

Activity: Show a video interview with a professional. Then, students design a poster summarizing the person's career journey and create a visual "network map" showing potential professional connections.

Adaptability

Activity: After watching a video about a person who adapted to change, students create a visual timeline or a poster showing their own plan for handling unexpected situations.

Self-Awareness & Self-Efficacy

Activity: Students watch a motivational video, then design a poster showcasing their top strengths and personal goals. Include inspirational guotes or images.

Goal Setting

Activity: Students create a video diary outlining their SMART goals, or a progress-tracking poster to visualize their journey toward reaching them.

Planning & Organizing

Activity: Assign a video on time management strategies. Students then create a visual weekly planner or a digital poster summarizing their top productivity tips.

Decision Making

Activity: Show a video case study of a leader making a tough decision. Students debate alternatives and create posters comparing the possible outcomes.

Useful Tools



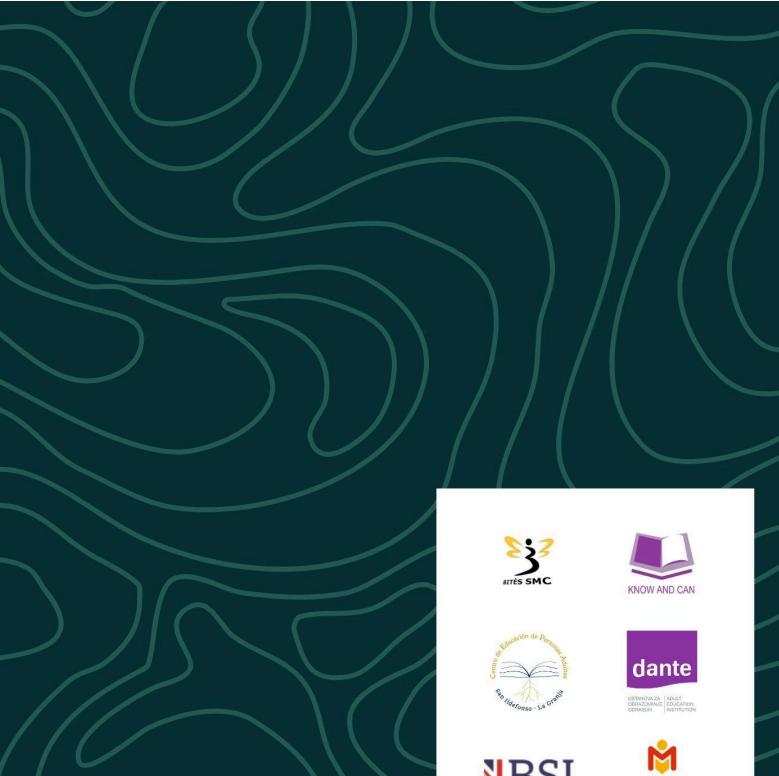


- Video creation: <u>Filmora</u>, <u>InShot</u>, <u>CapCut</u>, <u>iMovie</u>, <u>Adobe Premiere Pro</u>, <u>DaVinci</u>
 Resolve, genial.ly
- Poster design: Canva, Adobe Express, Piktochart, Google Slides, Genial.ly.
- Collaboration & feedback: Padlet, Google Docs, Trello.

By incorporating videos and posters into the learning process, educators can make CMS more accessible, engaging, and impactful for Generation Y students. These tools not only enhance understanding but also foster active participation, discussion, and long-term retention of essential skills















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